Time Warner Cable Mobile Internet
Top Gun Rewards Program
Log In "How To" Tipsheet

All eligible participants (as selected by your Mobile Internet management team) were sent a welcome email with your unique username and password with the subject line "Do you Feel the Need for Speed?" from hrn.wireless.marketing.communication@twcable.com. If you have not received the welcome email, please check your Junk Email folder. If you cannot locate the welcome email but believe you should be part of the program, please check with your supervisor or incentive manager first then call the Help Desk at 800-330-7800 to retrieve your username and password for the website.

This tipsheet is to help you log into the rewards program website to learn how you can earn points as well as check your point balance for the Top Gun Rewards Program.

Visit www.twcablewirelessrewards.com. Select the "Click Here to Login" button in the middle of the screen.

Enter username and password. If you do not know your username or password please call Award HQ at 800-330-7800.

TOP GUN REWARDS PROGRAM

The following account information must be completed before you can access your account:

Password Change Request

A password change request has been processed.
Please enter a new password now.

Password:
New Password:
Confirm New Password:

Change Password   Cancel

If you see this screen, then your password needs to be reset. Please enter the old password in the upper (yellow) box and the new password in the two lower (pink) boxes.

If you are logging in for the first time or if you have requested a password reset from Award HQ, you will see the password change screen. If you are logging in for the first time the Password to be changed will be "topgun." Choose a new password which has at least 6 characters and at least one number. This new password must be entered in both the "new password" and the "confirm new password" boxes.